KHELO INDIA

DIGILOCKER CERTIFICATES

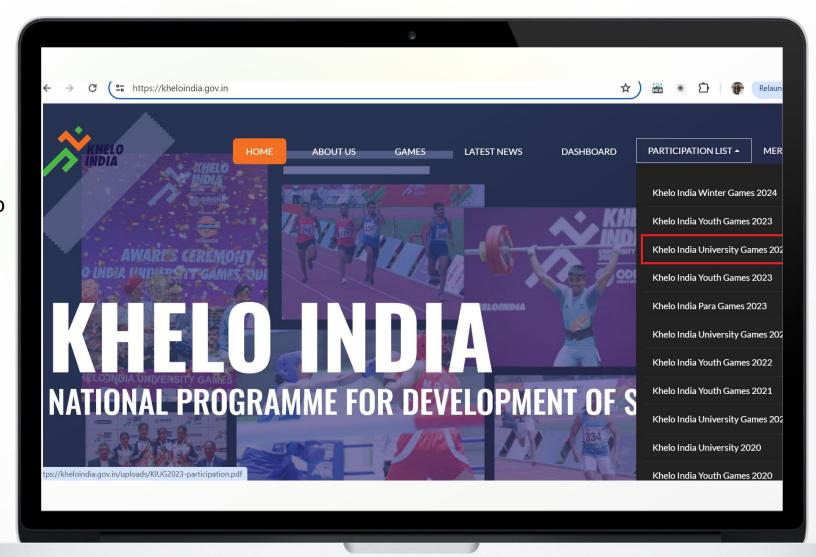


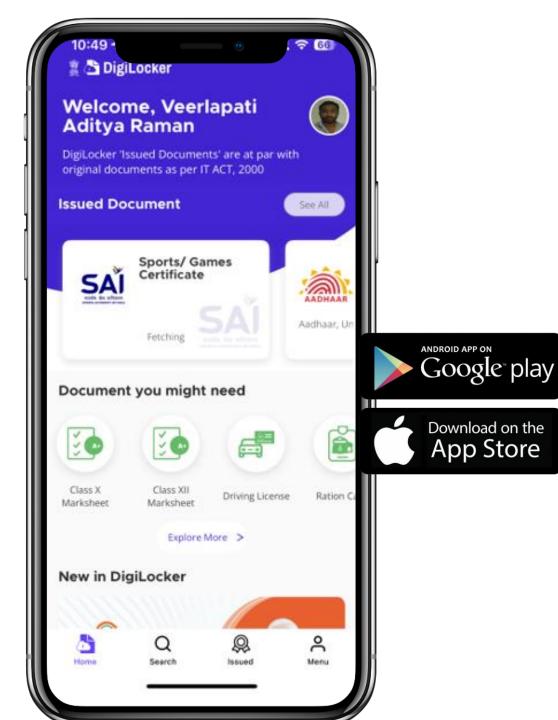


https://kheloindia.gov.in/

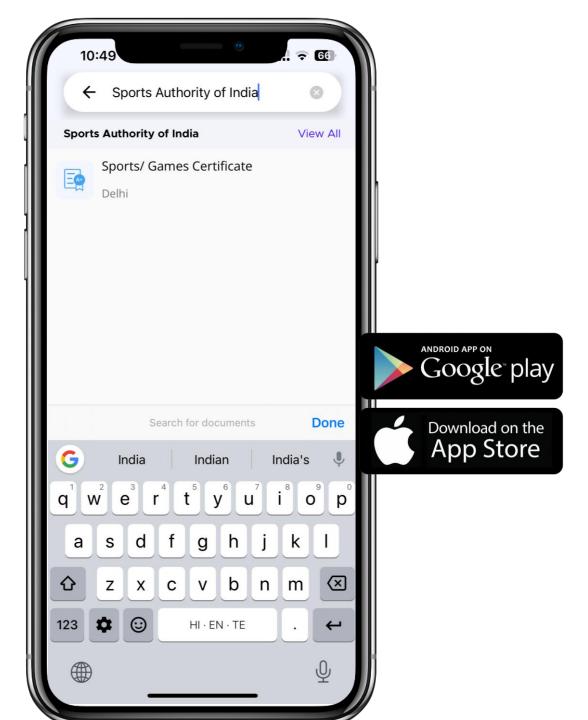
Obtain Participation / Merit Certificate Number

- Please visit <u>kheloindia.gov.in</u>
- On the Top Right Corner, links to Participation and Merit Certificates have been given.
- Obtain the Unique Certificate
 Number from the above link.

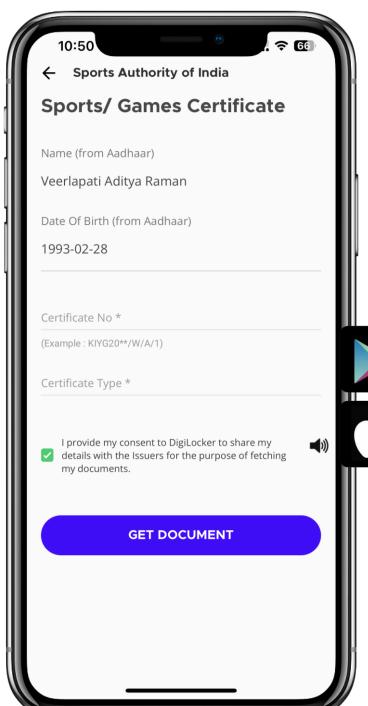




Login to DigiLocker Mobile application



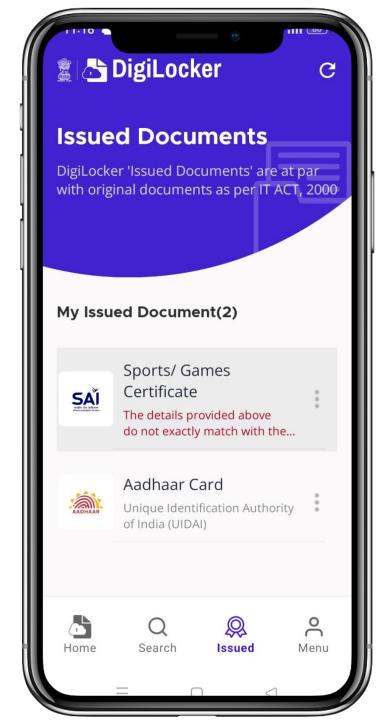
Search for Sports Authority of India in Digi locker



Input Details and Click on Get Document to download Certificate.







Certificate Issuance Challenges:

- Fetching Failure: Certificate fetching might fail due to data mismatches.
- Phone Number Mismatch: The phone number provided in NSRS might not be linked to the athlete's Aadhaar card.
- DOB Mismatch: The Date of Birth entered in NSRS might differ from the one on the Aadhaar card.
- Name Mismatch: The name entered in NSRS might not match the one on the Aadhaar card.

If this issue persists, reach out to the Khelo India Events team for assistance.

kheloindiaevents@gmail.com itdivisionhq-sai@gov.in

FAQ

Q1: What causes the certificate fetching to fail? A: Certificate fetching might fail due to data mismatches such as differences between the information provided in the National Sports Repository System (NSRS) and the details on the Aadhaar card.

Q3: What should I do if my certificate fetching fails due to these mismatches? A: If you encounter certificate fetching failures due to data mismatches, reach out to the Khelo India Events team for assistance. kheloindiaevents@gmail.com or SAI Call Centre or itdivisionhq-sai@gov.in. Please make sure to email your details as mentioned to this given email ID for first level support.

Q4: How can I avoid these mismatches in the future? A: Ensure that the information you provide in the NSRS matches exactly with the details on your Aadhaar card, including phone number, Date of Birth, and name.

Q5: Who do I contact for help with resolving certificate issues? A: For resolving certificate issues, contact the Khelo India Events team. They can assist you in correcting any data mismatches and ensure successful certificate issuance.

Q7: What information do I need to provide to the Khelo India Events team for assistance? A: Be prepared to provide your NSRS ID, details of the mismatch (e.g., phone number, DOB, name), and any other relevant information to help the Khelo India Events team resolve the issue promptly.



Thank You!