





## Khelo India

# Application invited for accreditation of agencies / aggregators of playfields in India

## Background

The revamped KHELO INDIA will have 12 components and has been launched to achieve the twin objectives of broad basing of sports and achieving excellence in sports, which in turn will infuse a culture of sports at the grassroots level and enable it to derive benefits that sports offers, namely, holistic development of children and youth, community development, gender equality, healthy citizens, national pride and economic opportunities related to sport development.

Under this initiative, KHELO INDIA proposes to launch a mobile app called KHELO INDIA MOBILE APP to enable the general public to get information and ease of access to the various playfields across India. These playfields could consist of outdoors or indoors playing arenas anywhere in India and may be offering the facilities for use of general public on payment of a certain fee or otherwise.

## **Inviting partners**

Sports Authority of India (SAI) on behalf of Khelo India invite's all agencies (companies, not for profit organizations, Government entities, registered firms) who are currently engaged in the activities of geo tagging & mapping of the playfields, club facilities, existing sports facilities, schools, playing arena's (to be called sports facilities) across all states/UTs and are willing to offer the same to general public under pay and play model or otherwise through a mobile app and or web based module They should provide details of sports infrastructure available with them (on a real time basis) including facilities for games (indoor and outdoor), details of coaches/trainers deployed (game wise) and level of competitions which are held at these









venues (district level and above) etc. SAI will appoint the agencies on non-exclusive basis and shall be entitled to have more than one or more agencies offering the same work. Such agencies will be called "Khelo India Partner" for geo tagging.

## Partnership criteria

- The playfield data of the selected and appointed partners will be synced with the KHELO INDIA MOBILE APP data and can be used under the KHELO INDIA MOBILE APP by KHELO INDIA / SAI for the purpose of promoting, highlighting and any other manner as deemed fit by KHELO INDIA / SAI. The KHELO INDIA MOBILE APP will allow the users to search the partner data base for all listed playfield through its user interface (UI).
- 2. The source of the data will be displayed to the user and if the user wants to make any bookings and enquire for any further query or seek any other information will be diverted to the website of the mobile APP of the partner.
- 3. The user can use the app of the partner for making bookings etc. directly without any intervention of KHELO INDIA.
- 4. KHELO INDIA will not have any commercial interest in the bookings made by the user, therefore any liability/claims arising out of bookings or use of apps shall be the sole responsibility of the partner and the partner shall keep SAI/Khelo India indemnified in this regard
- The entire data base of playfields can be listed under the umbrella of KHELO INDIA MOBILE APP. Khelo India reserves right to map the sports facilities (not already mapped and sync with Khelo App) etc on its own or through other agencies as well.

#### ELIGIBILITY CRITERIA – Mandatory details required

1. The agency/ aggregator should be registered company/not for profit organization/ Govt entity/registered firm in India. Registration/Incorporation certificate to be submitted along with the application form.









- 2. The agency/ aggregator should be in operations in India for at least one year in the similar/related field.
- 3. The agency/aggregator should have available data of at least 500 operational playing locations etc., which are all geo tagged. This will not be applicable in case of govt entity.
- 4. The agency should not have any of their contracts terminated or blacklisted in the last three years by any State or Central Government / PSU/ BFSI / Private Sector. (The aggregator shall submit an Affidavit duly notarized in this regard along with the application form).
- The agency should have a functional back end team capable and efficient of handling consumer queries, complaints, payment gateways etc. wrt to the playing fields/ arena listed under its banner

# The agency / aggregator/ partner shall have and provide the following information

- List of the playing field(s) , arena(s) with details of infrastructure available currently
- 2. List of sports coaching, facilities being offered for general public with details of fee etc., if any. Details of coaching staff available and the fee etc. for the same
- 3. Photographs and layout of the facilities / Field of Play (FOP)
- 4. Complete details of other facilities offered for e.g. Gym, training, Change rooms and toilets for men's and women's, security facilities, F&B etc. offered.
- 5. Details of govt. approvals for running the facility like municipal license, fire permissions etc
- 6. Any other information or condition that may be important to be bought to the knowledge of public like weekly off days, any other period of the year in, which, the facility is not available for whatever reasons
- 7. Any special offers for e.g. school discounts etc.
- 8. Details of payment gateway etc. that may be used for all payments for availing facilities wherever applicable
- 9. Complete contact details, location and details of the concerned staff of the facility, board members, trustees or owners details of the facility









## Evaluation of the application

Sealed envelope marked to the captioned address, containing application and clearly mentioning Application for "Empanelment of AGGREGATOR" on the top cover is to be submitted/sent before the due date to:-

AD, IT
Khelo India
2<sup>nd</sup> Floor,
Sports Authority of India,
Jawaharlal Nehru Stadium Complex,
New Delhi 110003

Applicants meeting the eligibility criteria may be invited for presentation / proposal before the selection committee.

#### SELECTION CRITERIA

- 1. The agency/ aggregator should have an operational Mobile App or website with the data of min. playfields as mentioned in the eligibility criteria listed in the same
- 1. Khelo India will test check and validate the accuracy of the claimed data and the same should be at least 80% accurate for getting the accredited under the KHELO INDIA MOBILE APP.

### **DE ACCREDITATION**

In case the agency aggregator fails to commence/execute the work as stipulated in the agreement or unsatisfactory performance or does not meet the statutory requirements of the contract, SAI reserves the right to take action as detailed below:-

i) In case the data accuracy is found to be less than 80% at any time on the basis of test check carried out in certain period or on the basis of complaints; SAI reserves the right to cancel/terminate the Contract besides other rights and remedies as may be available to SAI. The warning may be issued. The

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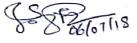
agency/ aggregator may be black listed from participating in such type of tender for a period upto three years.

ii) SAI /KHELO INDIA reserves the right to undertake an audit of the listed playfield at its discretion and if the variation of data is more the 20% of what is claimed then it reserves the right to de list / cancel the accreditation of the agency / aggregator / partner

\*T&C apply and available in detail on the SAI website

## **TERMS & CONDITIONS:**

- The validity of empanelment will be for the period of two years and extendable by a further period of one year on mutually agreed terms. Any extension shall be by way of fresh agreement.
- Aggregators once empanelled, shall have to promptly reply to all the enquiries, execute
  orders as per the order terms of SAI and keep the organization informed of new
  products/ developments / innovative ideas that shall help improve quality, reliability,
  etc.
- 3. The aggregator shall deposit bid security of Rs 1 Lakh in the form of FD/BG/DD/Bank check/Pay order in favor of Secretary Sports Authority of India from commercial bank.
- 4. The bid security shall be refundable within 30 days from the date of award of contract.
- 5. The successful aggregator shall deposit sum Of Rs 200000/- as performance security in the form BG/DD/FDR from commercial bank this security should remain valid for a period of 60 days from the date of completion of all contract obligation
- 6. SAI would not be in anyway part of fee collection and not charge any service fee or commission to the aggregator or the listed entities as this is a service for the benefit of public. All the payment transactions would be routed through the payment gateway, cash payment at venue or any other way that may be listed by the sporting facility.
- 7. The selected agency / firm shall execute an agreement with SAI for smooth and proper implementation of the proposal. This document shall be treated as a valid agreement between SAI and the selected Company agency /Service Provider.
- 8. In case, the Empanelled Aggregator is found in breach of any terms & condition(s) of SAI or supply/work order, at any stage during the course of services, the legal action, as per prescribed rules/laws governing this agreement, shall be initiated against the Aggregator and EMD/Security Deposits shall be forfeited by SAI, besides debarring and









blacklisting the Aggregator concerned for at least three years, for further dealings with SAI.

- 9. The Aggregator can be relegated/ delisted in case his services are not found in order or as offered during the bid
- 10. Incomplete expressions of interest or expressions not in proper format or received after the due date shall not be entertained.
- **11.** In all future correspondence with SAI, empanelled Aggregator are required to quote the Registration No.
- 12. All appointed Aggregators/registered firms are expected to maintain absolute integrity, follow a decent standard of business ethics and do nothing unbecoming of a registered supplier.
- 13. Price Variation Clause: During the validity of the empanelment including the extended period, if the vendor sells any empanelled item to any other department / Organization at a price lower than the price fixed for SAI, the vendor must voluntarily pass on the price difference to SAI with immediate effect.
- 14. Indemnity: The selected Aggregator shall indemnify the SAI and user departments against all/any third party claims, demands of any nature including without limitation infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied &related services or any part thereof. SAI stand indemnified from any claims that the vendor's manpower may opt to have towards the discharge of their duties in the fulfillment of the purchase orders.
- 15. Termination for Default: Default is said to have occurred i) if the Aggregator fails to deliver any or all of the services within the time period(s) specified in the purchase order or any extension thereof granted by IITI. ii) If the Aggregator fails to perform any other obligation(s) under the empanelment.
  - If the vendor, in either of the above circumstances, does not take remedial steps within a period of 30 days after receipt of the default notice from SAI (or takes longer period as duly authorized by SAI in writing), SAI may terminate the empanelment.
- 16. All disputes arising under this Agreement or in connection hereof shall be reffered by either parties arbitration under the (Indian) Arbitration and Conciliation Act 1996. Such dispute shall be referred to the sole arbitrator to be appointed by SAI in terms of prevailing policies of SAI in this regard and settled in Delhi Jurisdiction only.









## 17. Validity of Offer:

The proposal for application as per this document shall be valid for 60 days initially which may be extended further if required by Khelo India.

## **General Conditions**

- a. Khelo India or any of its designates reserves the right to cancel this request for Application and/or invite afresh with or without amendments, without liability or any obligation for such request for application and without assigning any reason. Information provided at this stage is indicative and Khelo India/SAI reserves the right to amend/add further details in the application.
- b. rank the proposal in order of the attractiveness of the respective proposal submitted; change ranking from time to time; give preference based on ranking while diverting to partner in case of facilities mapped by more than one vendor
- c. accept or reject any or all proposals (including the most competitive proposal) in its absolute discretion, without assigning any reasons for the same;
- d. extend the time for submission of proposal at its sole discretion at any time prior to the due date, in case of any amendments in the application I, with the amended application to be duly notified on the website and the same to be binding on all the agencies; and
- e. KHELO INDIA/SAI reserves the right to disqualify any agency/company/ institution/ organization from the empanelled list, if the service provided by the agency/company/ institution/ organization is found to be unsatisfactory or if the information provided for empanelment is found to be false.

Interested agencies / aggregators may submit their applications super scribing "Application for empanelment of playfield aggregator' to the Asst Director (IT), Sports Authority of India HQ, Jawaharlal Nehru Stadium, Gate no 10, Lodhi Road, New Delhi - 110003, latest by 27<sup>th</sup> July 2018 before 5:00 PM. The same may be e mailed to itdivision.saihq@gmail.com

Last Date & Time of Submission of application is:

This is on going process. However, application received up to 27th July 2018, 1700 hrs will be processed in first batch:

Date & Time of Opening of Application: 30th JULY,2018 at 11 AM.

For any further queries: itdivision.saihq@gmail.com

SS POSTOTION







## **Application form**

<b>Format</b>	of A	Application for	empanelment	of Agencies	aggregators o	<u>f playfields</u>
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Name of entity:

Registrations details:

Status of entity (Government/Private/etc.):

Company in Operations from:

Turnover of last year:

Ongoing Empanelment (Details):

#### Information about playfields

- 1. Address, contacts of the agency/ aggregator:
- 2. Number and details of all listed playfields (with location details, facilities offered and coaching etc.)
- 3. Key personnel at the agency and their qualification:
- 4. Number& kind of professional services provided to the athletes with rate card:
- 5. Infrastructure (office area, branches, payment gateway, other details)
- 6. Experience of handling App/ web based listing and bookings for playfields
- 7. Type of monitoring system/ analytics used with example:

## Note:

- The listed playfields should have the details of their locations, which are geo tagged with details of latitude and longitude of each play field under the listed arena along with the pictures and details of the facilities offered
- If any coaching training facilities are offered the details of the same are to be listed
- List of relevant govt. approvals and license etc to operate the facility

